



October 9, 2017

To Whom It May Concern:

The Sterling Heights Regional Chamber of Commerce recently hired Complete Interactive Technologies to install a new phone system. We conducted a 3x RFP, and Complete Interactive Technologies came in with not only the lowest prices, but also the most robust features and technology.

Not only did the staff at Complete Interactive Technologies do a stellar job in terms of installation, they also completed a thorough training on the new system for staff and made sure each staff member had ongoing access to their customer support.

Best of all, we needed an urgent install with a very short turnaround deadline, and Complete Interactive Technologies was able to turn around the project on a dime. They were even able to give us a temporary number to use in order to complete our install until our old number had officially ported.

We couldn't be happier with our new phone system. It has advanced features that make it easier and more efficient for staff to do their jobs both in and out of the office, and we are paying less now than we had been paying for our phone plan. I would recommend Complete Interactive Technologies without hesitation.

Best,

A handwritten signature in black ink that reads "Melanie D. Davis". The signature is written in a cursive style with a large, stylized "M" and "D".

Melanie D. Davis, APR  
President & CEO